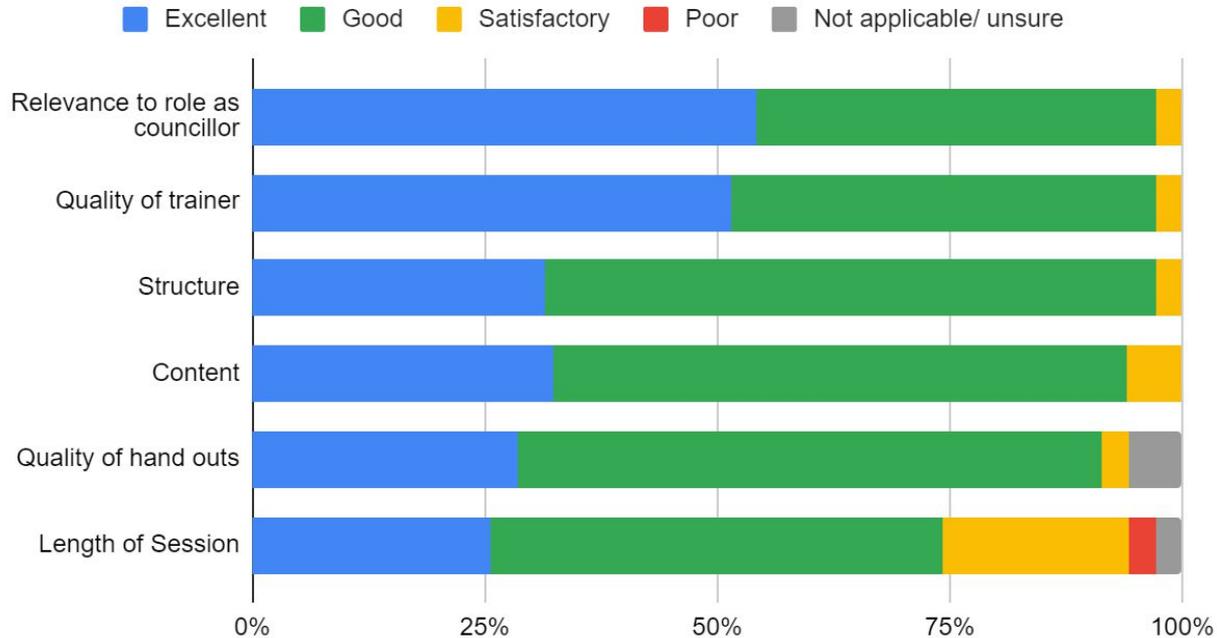# Annex B

Feedback from members Training and Induction Sessions

August 2023

Overall Feedback
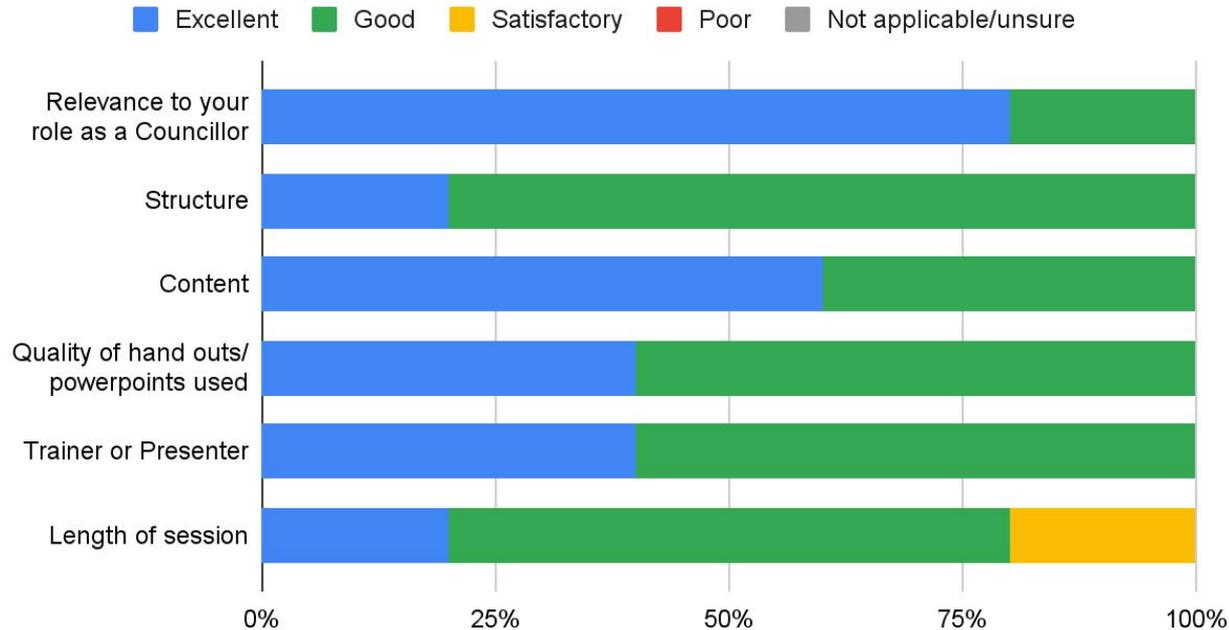
How would you rate the following?

Legend: Excellent (blue), Good (green), Satisfactory (yellow), Poor (red), Not applicable/ unsure (grey)

Categories (top to bottom): Relevance to role as councillor, Quality of trainer, Structure, Content, Quality of hand outs, Length of Session

X-axis: 0% — 25% — 50% — 75% — 100%

- A few of the sessions overran, respondents identified this as an area for improvement

- Over 50% of respondents found the sessions excellent in relevance and trainer quality

- Members found the welcome pack "very useful"

- Some feedback also suggested that more virtual sessions be utilised

Break down by session

Code of Conduct 17th May and 18th May

Legend:
- Excellent (blue)
- Good (green)
- Satisfactory (yellow)
- Poor (red)
- Not applicable/unsure (grey)

Categories (top to bottom):
- Relevance to your role as a Councillor
- Structure
- Content
- Quality of hand outs/ powerpoints used
- Trainer or Presenter
- Length of session

X-axis: 0% — 25% — 50% — 75% — 100%

What worked well?

Use of examples, well explained, well presented

What could be improved?
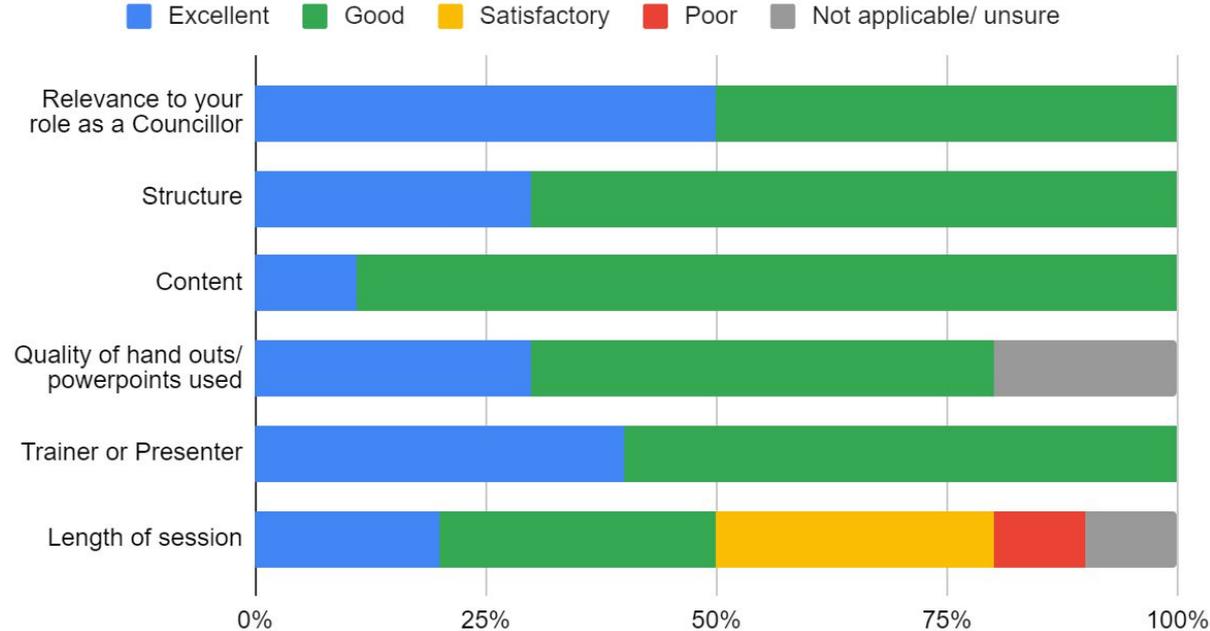
Session overran

Finance - 6th June and 9th June
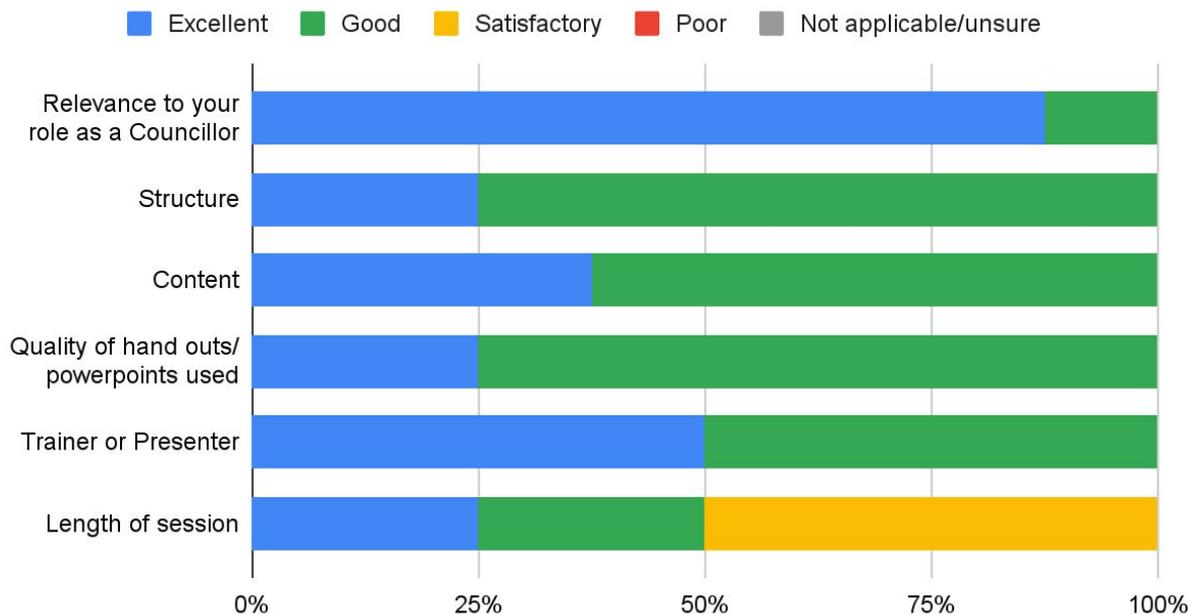
What went well?

Quality of presenter, well explained session, lots of opportunity for Q&A

What could be improved for next time?

Session overran as the allotted time wasn't sufficient, a longer session was suggested by many respondents (possibly virtual)

Planning - 25th May and 8th June

Legend: Excellent (blue), Good (green), Satisfactory (yellow), Poor (red), Not applicable/ unsure (grey)

Chart categories (top to bottom):
- Relevance to your role as a Councillor
- Structure
- Content
- Quality of hand outs/ powerpoints used
- Trainer or Presenter
- Length of session

X-axis: 0%, 25%, 50%, 75%, 100%

What went well?

Interactive, useful to have perspective of outside councillor (for 25th May session), excellent presenters

What could be improved for next time?

Session overran, it was expressed that more time would have been needed, including additional discussion time. The speaker from Cherwell (while good) did repeat a lot of what was stated in the officer led session

# Introduction to the Council - 9th and 10th of May
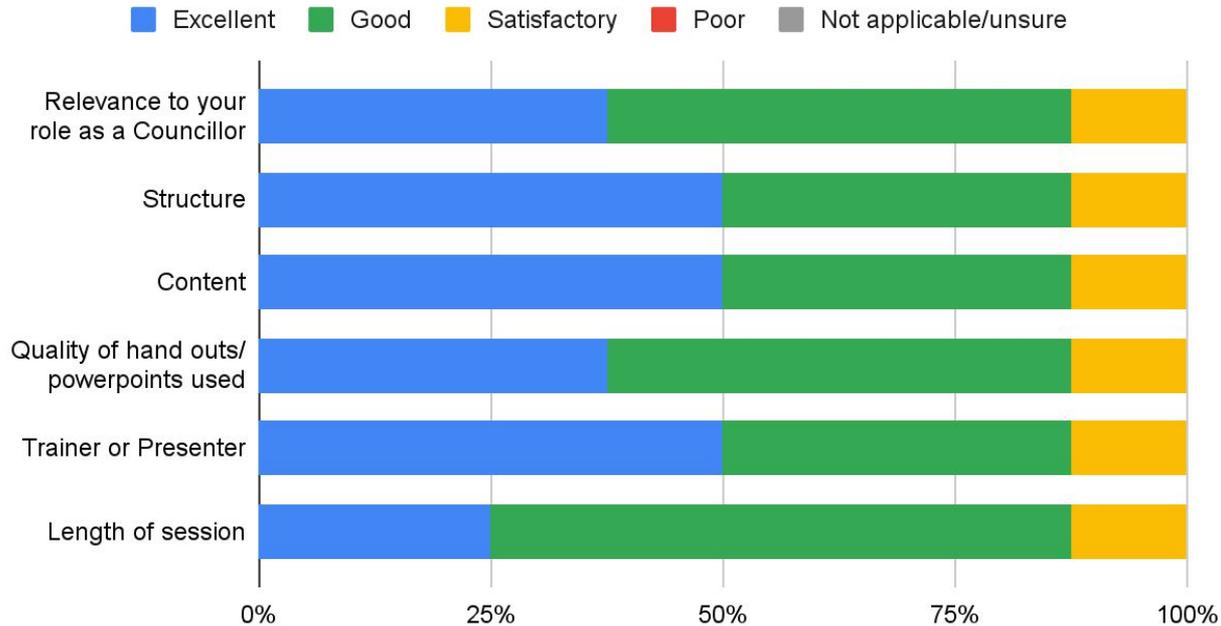
What worked well?

Warm welcome and good general introduction. Organsational chart, mixture of people presenting.

What could be improved for next time?

A building tour or informal 'meet and greet' could be included.

* New Councillors generally rated this session higher than returning Councillors

Summary of Externally Led Training Sessions
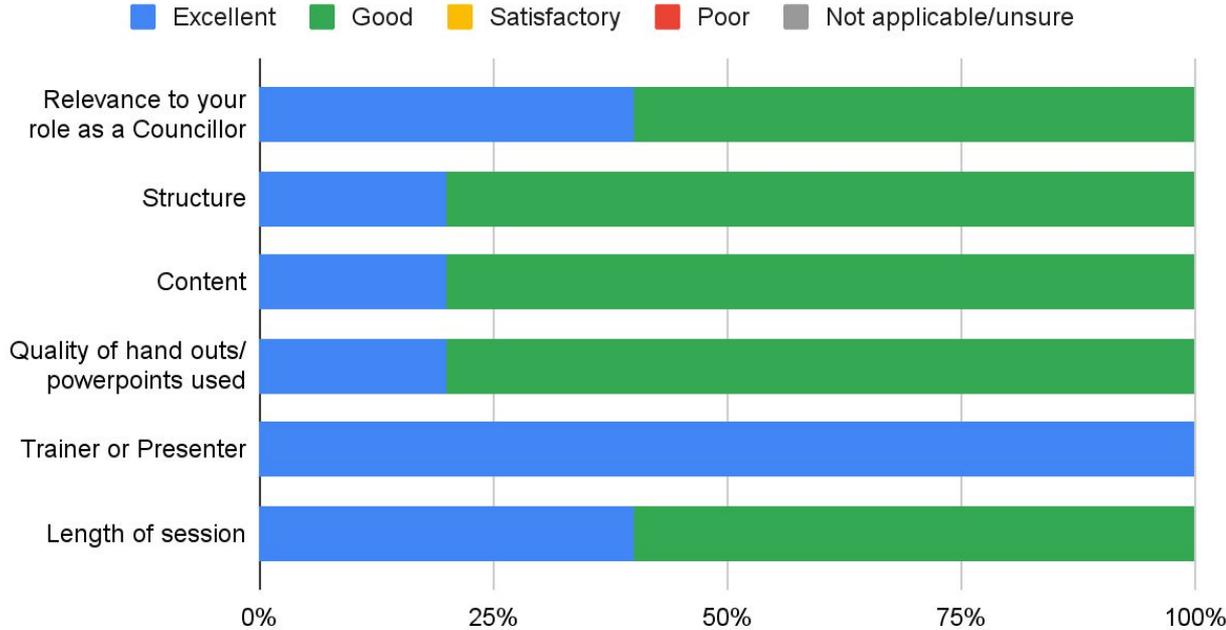
What went well?

Excellent trainers, sessions were engaging, and had a good level of interaction.

What could be improved?

Most respondents didn't fill this box out for these.

Additional Notes

Some sessions are not included in the summaries because less than 5 responses were received.

The following received 0-4 responses;

- Communications and Social Media
- GDPR
- Emergency Planning
- Licensing
- Audit and Fraud Awareness