

## Questions from CDC Members to Bromford Housing ahead of O&S Meeting on 13 October 2025

### Cllr Blomefield Questions

1. Exploring the allocation of homes into rural villages who come from cities and don't have their own transport. Communication and accessibility - it can be very difficult reaching anyone through the telephone service with long waits
2. Maintenance and refurbishment of properties
3. Programme of retrofitting measures to improve energy efficiency
4. Management of tenants especially those struggling to pay their rent
5. Management of external areas including grass cutting, hedge trimming etc
6. Future plans to provide more social and affordable housing in the Cotswolds
7. Update on changes to their administration strategy resulting from their merger with Flagship Housing - including plans to increase their property portfolio in the Cotswold District in the forthcoming new developments, changes to their offices and management, or the way their neighbourhood coaches work, etc
8. Policies on improving the energy efficiency of their building stock to bring them up to an EPC rating of C and also managing the maintenance of the properties
9. Policies on assisting tenants who have particular needs which are not easily met in rural areas such as access to domestic violence, mental health or substance abuse support

### Cllr Slater Questions

1. What is the profile of the housing waiting list - including length of time for urgent and non-urgent cases
2. we have seen several cases of applicants coming to Avening as their first rural home - what is the policy on filling empty properties? And is any coaching given to applicants about the suitability and lack of facilities and transport in rural locations?

### Cllr Turner Questions

1. Do Bromford have a strategy or delivery plan to increase the quantity of social housing in the District?

2. What prevents Bromford from responding to calls for social housing providers as part of developments in our District and rural areas in generally? How can we overcome these barriers?
3. How can CDC, town and parish councils best work with Bromford to deliver more social housing of the type and quality the District needs?
4. What data is used to assess whether properties are in need of retrofit measures (EPC alone or other info such as heat loss mapping)?
5. How many Bromford properties in the District are in need of retrofit? What proportion of Bromford stock is this?
6. Does Bromford have a strategy or delivery plan to deliver retrofit for the housing stock in our district?
7. What levels of funding and resources have been allocated to retrofit?
8. Given some of the challenges of retrofitting existing stock (noting examples of planning refusals in Guiting Power and Lower Swell for example) is there scope to take a more place-based approach and work with partners to offer retrofit at a neighbourhood level? I.e. retrofit solutions offered to (paying) privately owned homes as well as Bromford homes.
9. Congratulations on the website; it's a huge improvement and lots of useful content is readily accessible. Neighbourhood coaches remain incredibly important to many of the residents I come into contact with though: are there sufficient Neighbourhood Coach hours available to fully support residents and help them thrive in their home?