

Actions arising from previous meetings of the Overview and Scrutiny Committee

Completed Actions																		
Meeting date	Agenda item	Action Owner	Update															
6 May 2025	Member Questions Members how the complaints procedure was being implemented, the frequency of complaints received, and the typical timeframes for their resolution.	Angela Claridge/ Cheryl Sloan	Email circulated to Members 04.06.2025 containing further information around the procedures for Customer complaints and a summary of common areas of complaints received.															
6 May 2025	Member Questions Members asked an overview on the current process on the maintenance/replacement of road signs indicated for replacement and details of the current process	David Stanley/ Claire Locke	Email circulated to Members 21.05.2025 with current progress on street sign repairs and summary report on d <u>Status of the current maintenance/replacement</u> <u>Status Summary</u> <table><tr><td></td><td>Number</td><td>As %</td></tr><tr><td>Complete</td><td>62</td><td>54.4%</td></tr><tr><td>On Order</td><td>1</td><td>0.9%</td></tr><tr><td>Pending</td><td>51</td><td>44.7%</td></tr><tr><td>Total</td><td>114</td><td>100%</td></tr></table> And current process for reporting replacement signs.		Number	As %	Complete	62	54.4%	On Order	1	0.9%	Pending	51	44.7%	Total	114	100%
	Number	As %																
Complete	62	54.4%																
On Order	1	0.9%																
Pending	51	44.7%																
Total	114	100%																

6 May 2025	Homelessness Update Providing members with a breakdown of how the £365, 327 grant was utilised for 2025/26.	Caroline Clissold	<p>1. Breakdown of the £365,327 Homelessness Prevention Grant (HPG) was utilised:</p> <p>The grant for 2024/2025 was £308,606:</p> <p>Staffing*: £126,277.08</p> <p>Contributions towards Temporary Accommodation costs: £72,195</p> <p>Prevention initiatives**: £79,315.21</p> <p>Other (Hostels, Outreach, Countywide projects) £30,818.71</p> <p>Other grants were received totalling circa £40,000 – these include Domestic Abuse New Burdens (£36328) and Winter Pressures (£4385). Approx £30,000 of the Domestic Abuse New Burdens has been allocated to a countywide officer and the remainder to providing a measure to increase victims safety, either at home or through providing safe accommodation. Winter Pressures funding has been allocated to the costs of providing accommodation during cold weather to those that the council would otherwise not have statutory duties to.</p> <p>For 2025/26, Cotswold DC has been awarded £369,227 – this amount includes the Domestic Abuse New Burdens amount and other small uplifts like the Winter Pressures fund previously paid separately. The MHCLG has also set new conditions for the grant whereby local authorities must ensure that a minimum of 49% of the fund must be spent on Prevention activities (including staffing).</p>
6 May 2025	Homelessness Update Members requested a breakdown of the waiting list numbers across the gold/silver/bronze breakdown of need.	Caroline Clissold	

			<p>Cotswold DC already utilises more than 49% of its HPG allocation on Prevention activities, so are not proposing to make any changes at this time.</p> <p>*Staffing includes a CDC only Complex Needs Prevention Officer, two shared Temporary Accommodation Officers and a shared Housing Finance Officer</p> <p>** Prevention initiative: these include, but are not limited to, providing Rent In Advance, Deposits, addressing rent shortfalls, providing white goods/flooring/essentials for homeless applicants, providing measures to keep people in their own homes such as temporary stair lifts/adaptations not covered by Disabled Facilities Grants, soundproofing, security measures and so on.</p> <p>2. Breakdown of current Homeseeker Plus list by Banding Category:</p> <table><tr><td>Emergency</td><td>3</td></tr><tr><td>Gold</td><td>20</td></tr><tr><td>Silver</td><td>340</td></tr><tr><td>Bronze</td><td>1487</td></tr></table>	Emergency	3	Gold	20	Silver	340	Bronze	1487
Emergency	3										
Gold	20										
Silver	340										
Bronze	1487										