

Actions arising from previous meetings of the Overview and Scrutiny Committee

31 March 2025

Completed Actions Update Meeting Minute **Action** date Owner 3 March OS.154 - Matters arising Angela Email circulated to members of the Working Group 2025 Claridge and Overview & Scrutiny members to indicate the Members enquired to the date of the Moreton-indate of the Moreton-in-Marsh Working group after Marsh Working Group and whether the Working the election period and the election of the new Group can meet before the start of the pre-election Leader of the Council. Dates suggested include the week commencing Monday 9th June 2025 with a period. possible date being Tuesday 10th June 2025. 3 March OS.160 - Service Performance Quarter 3 Gemma On-going communication continuing between 2025 Gemma Moreing, ICT, Councillors Wilkins and Moreing Members asked for clarification of the issue of Cunningham to try and improve the accuracy of residents with the same postcode reporting missed bin recording. multiple missed bins and how that is reported. Discussion between IT and Gemma regarding Feedback from the Business Manager for Contracts multiple logging of same postcode not being and Waste: individually counted. "The system does allow for multiple reports of missed bins from the same postcode. Officers have double checked the system and can confirm that reports from the same postcode have been reported in the last week. If there are specific cases members are aware



			ONITED WE SERVE
3 March 2025	OS.160 - Service Performance Quarter 3 Providing members with the date of the Planning Advisory Service (PAS) feedback session.	Adrian Harding	of the IT team will happily investigate. Colleagues across the organisation are working on a 'Waste Customer Journey' project to make reporting of missed bins as smooth and responsive as possible, this includes removing any relevant 'blocks' to reporting missed bins where suitable. This project is likely to conclude in June 2025." Councillor Wilkinson circulated an email to all members about new KPI for missed bins. The PAS feedback session is arranged for 1pm 27 March. Invites were sent to all Members.
3 March 2025	OS.160 - Service Performance Quarter 3 Members highlighted the need for performance reports to be accessible with suitable font size and colour.	Gemma Moreing	The covering report is fully accessible and officers are taking advice on making the annexes accessible.
3 March 2025	OS.160- Service Performance Quarter 3 With reference to the Green Growth Strategy members asked for reference to how farms operate to give more focus on regenerative farming.	Paul James	The Economic Development Lead has checked the strategy document and farming/sustainable agriculture is mentioned.



	Control of the Service				
	Particular interest was expressed about Agritech impact.		Correspondence to Cllr Jenkinson to discuss additions and/or changes.		
3 March 2025	OS.160 - Service Performance Quarter 3 Members asked what the plan for the rolling programme of replacements to damaged and missing street names? Members also asked about the process for reporting broken and damaged street signs.	Claire Locke	The Interim Executive Director explained: "There is a rolling programme of replacement for street name plates that are damaged or in poor condition. We maintain street nameplates once a street has been adopted. Signs on private roads are the responsibility of the residents or management company. To report missing or damaged street nameplates please contact your local parish or town council who will consider your request and contact us."		
3 March 2025	OS.162 - Work Plan and Forward Plan Members wanted the opportunity to discuss the increase in Homelessness and B&B/hostel use reported in the Service Performance Quarter 3 Report.	Caroline Clissold	The Business Manager for Housing will report to the Committee on 6 May to update on the homelessness increases and B&B/Hostel use.		

Outstanding						
Meeting date	Minute	Action Owner				
3 March	Confirmation of the total enduring impact of	David				
2025	transitioning services from Publica to the Council.	Stanley				
3 March	To check whether there is a deadline for the Local	Adrian				
2025	Plan and to map out deadlines for consulting and	Harding				
	signing off partial update.					
3 March	Cirencester Masterplan - To update on the status	Adrian				
2025	and timeline of the Supplementary Planning	Harding				
	Document.					

