

Annex A – Sundry Debtor Aged Debt Profile (5 Years)

	£	£	£	£	£	£	£	£	£	£	£	£	£	£	£
Date	Total Outstanding Sundry Debtors	Total Number	Not due	0-30 days	1-3 Mths	3-6 Mths	6 mth - 1 Yr	1 - 2 Yrs	2 Yrs+	Invoices with halted recovery (*)	Invoices in payment plan	Invoices with legal	Invoices for Write off (**)	Invoices awaiting credit notes (**)	Customer Credits (****)
31/03/2018	1,730,635	1,035	307,258	420,300	174,534	159,399	4,232	6,128	11,883	157,359	526,885	123,781	0	2,121	-163,245
31/03/2019	1,851,567	940	296,616	394,919	20,514	341,550	17,258	5,913	8,479	207,481	514,869	69,656	0	0	-25,691
31/03/2020	1,496,508	829	410,402	368,567	4,621	8,287	30,388	74,728	71,436	67,372	368,659	98,541	142	0	-6,635
31/03/2021	2,245,432	814	894,167	292,355	187,705	95,894	37,414	53,582	86,364	204,623	367,624	131,796	8,109	2,154	-116,357
08/10/2021	1,950,075	793	213,755	873,520	237,120	3,203	61,550	15,615	126,191	68,521	363,420	103,618	5,067	0	-121,505

Excludes Council Tax, NNDR and Housing Benefit non invoiced debtors.

* **Value of Invoices with Halted Recovery** – invoices where recovery is halted for example, a disputed service, or the customer has requested more time to pay.

** **Value of Invoices for Write Off** - invoices have been proposed for write off but are awaiting submission to or approval by the S151 Officer or Finance Manager

*** **Value of Invoices Awaiting Credit Note** - credit notes need to be authorised by the relevant service area on Agresso. Until they are authorised and matched off, the invoices remain outstanding

**** **Customer Credits** - accounts where customers have paid in advance of an invoice, in error, or where credit notes have been raised and a refund is due back to the customer